



Reservation Agreement & Helpful Reminders

We want to ensure there are no misunderstandings regarding the services we are providing to you. We ask that you read this agreement, sign it, and bring it with you on the day of your party. Please be respectful of our policies.

Your party reservation was secured with a non-refundable deposit. All deposits are non-refundable, but ARE transferrable, should you need to move your party to another date. Your original deposit will be deducted from your party total, before you are presented with your final balance due. We accept cash as well as debit and credit cards for your final payment. We do NOT accept checks! We require a 24-hour notice when ordering extra food for your party.

We recommend that you and your guests arrive at least 45-minutes prior to your table time; you are not allowed in the building until we are open. This will not affect your table time. Your table time is the 45-minute window we have scheduled you for your party. We cannot adjust your table time, we must stick to our schedule. Once your party time has ended, we will no longer admit guests on behalf of your party, this includes parties that do not have all 10 guests.

Please arrive 15 minutes early to give our cashier your guest list. Our cashier must have your completed guest list on the Sparkles Birthday Guest List form to be able to check-in your guests. If you arrive with your list in any other format, you will be asked to re-write it on one of our forms. Please note that Sparkles' staff members are not permitted to complete your guest list for you.

We offer two, three, and four-attraction parties. We do not split activities on our two, three, or four-attraction packages. If you choose skating, everyone must have skating; you cannot allow some guests to choose the playground instead. Our birthday party packages are priced for children. Adults are never included in your count. All party packages include the birthday child as one guest. There will be an additional charge for each additional guest after the minimum number. Please refer to the party flyer for the charge that applies to your package. You will only be charged for the number of children that attended your party. A final headcount will be taken before your bill is finalized. You will be given your bill to review and pay promptly at the end of your table time. Any "party extras" (food, novelties, etc.) will be added to your bill.

Skate Trainers are available with your party for an additional fee of \$5 each. Skate Trainers are issued on an "as available" basis. Lockers are \$0.50. We are not responsible for lost or stolen items.

Please inform the parents of your invited guests that if they choose to bring along siblings between the ages of 2 and 18 and skating parents must pay the admission fee and skate rental fee. Admission for playground is an additional \$4. Children (ages 2-18) allowed to enter the facility are those that are either on the guest list, or have paid the admission fee to enter. Non-skating parents of invited guests are free. Please remind your guests that socks are required for the playground and skate rental.

A Party Host/Hostess is provided to assist you during the duration of your party. We will gladly accept your themed plates, cups, and napkins, instead of the paper products we provide. *Birthday cakes are not included and must be provided.* (No ice cream or ice cream cake) We do not allow any other outside food or drinks.

I acknowledge that I have read this notice and understand its content.

Signature & Date

Name of Birthday Child

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